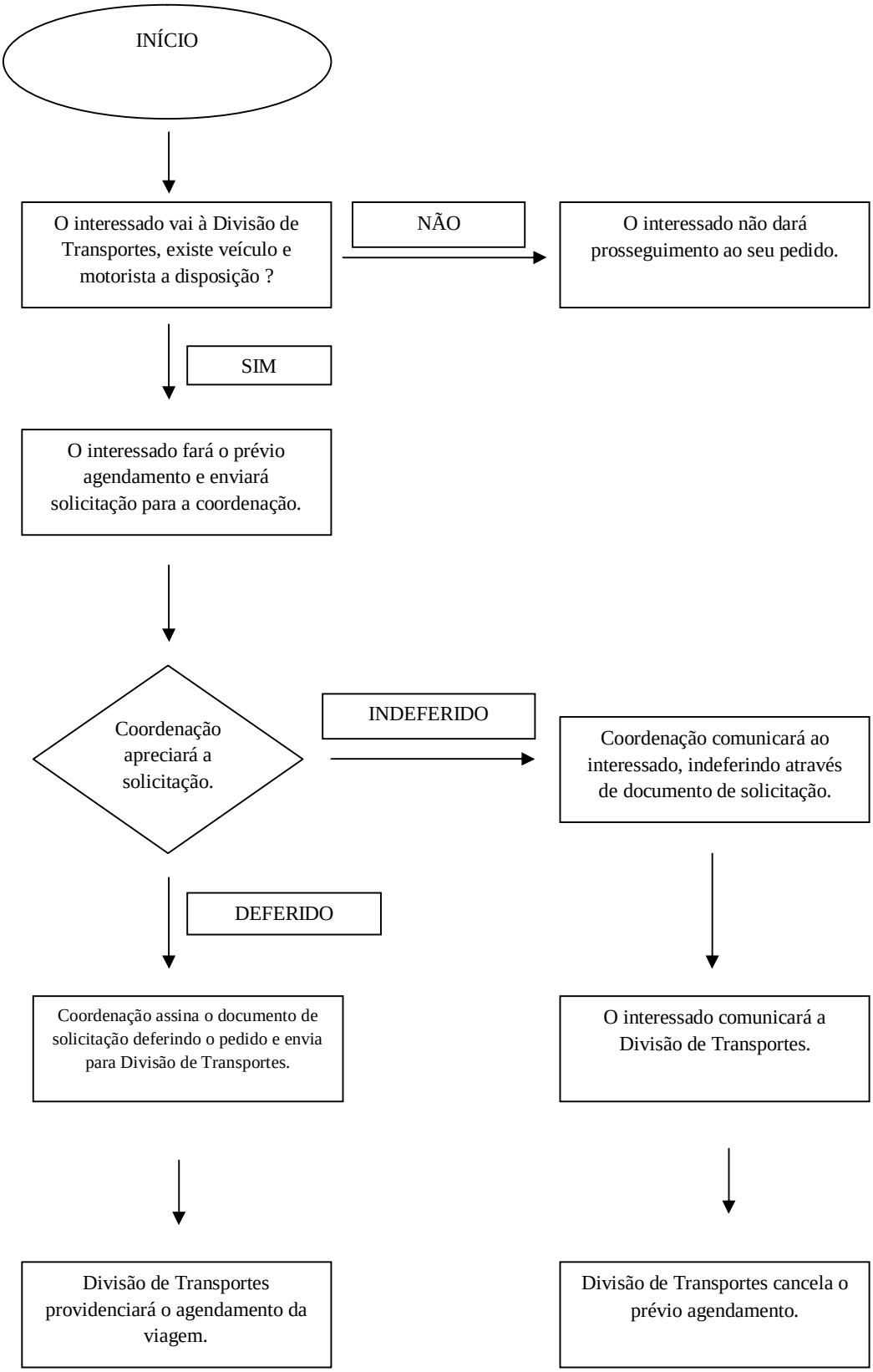FLUXOGRAMA DE SOLICITAÇÃO DE TRANSPORTES