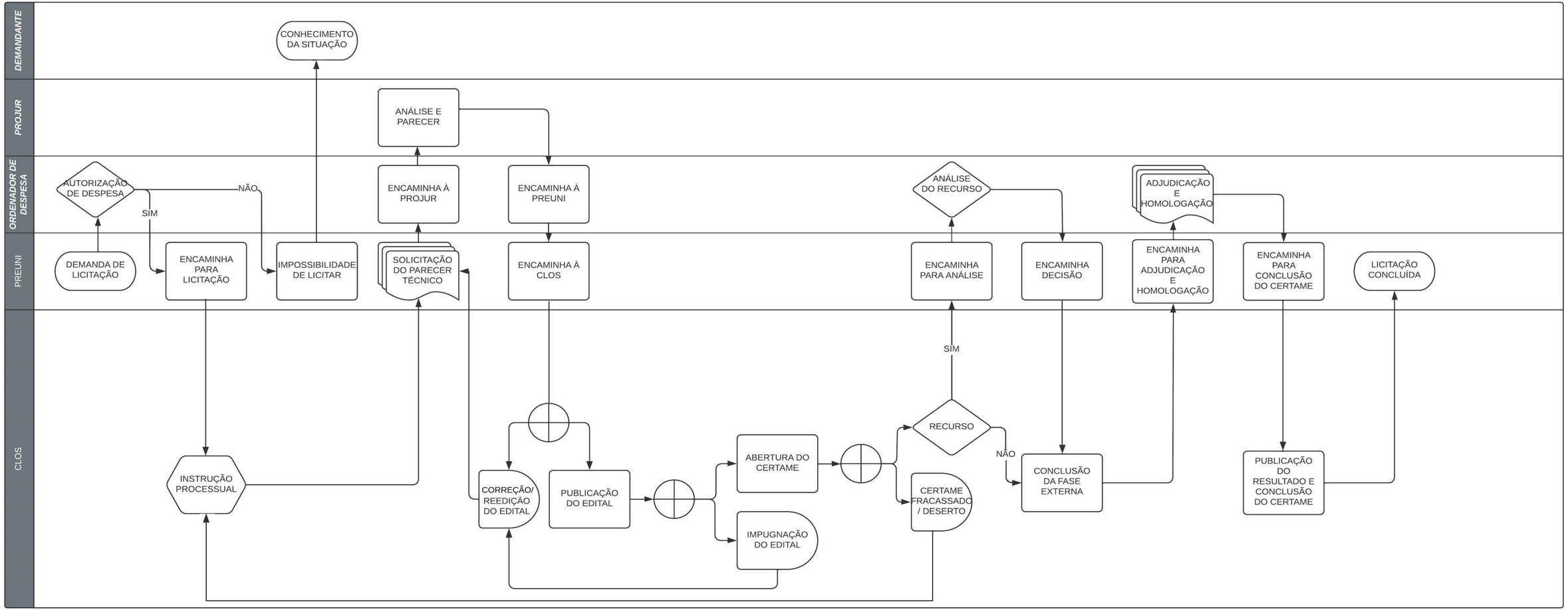MACROPROCESSO: GESTÃO DE LICITAÇÕES